



Aquatic Facility Rules

We want you to have the most fun and be safe while you're here.

The following rules ensure guest safety and must be followed.

General Pool Rules

1. All patrons entering the facility must pay the admission fee or use their season pass.
2. Children 11 years of age and younger must be accompanied and supervised by an adult at all times.
3. Only swimsuits may be worn in the pool. Street clothes and cotton-based clothing not allowed. Swim attire must be appropriate. Those wearing inappropriate swim attire will be asked to change or leave.
4. Diaper dependent guests are required to wear swim diapers or a diaper specifically designed for aquatics to participate in facility attractions. Diapers must be changed in restroom changing stations only.
5. No outside food or drink allowed.
6. Smoking or the use of electronic cigarettes or smokeless tobacco products not permitted.
7. Only US Coast Guard approved floatation devices may be used in the pool.
8. Walk at all times.
9. Shower before entering the pool.
10. Keep food in the designated concessions area.
11. Diving/headfirst entries only permitted in water over 5 feet deep.
12. Do not swim in the diving area.
13. Do not hang on safety ropes or lane lines or play on the ladders.
14. Shoulder rides, dunking, pushing and horseplay not allowed.
15. Gum and glass containers not allowed.
16. Alcoholic beverages not allowed. Patrons suspected of being intoxicated will be asked to leave.
17. Do not use swim fins in the pool.
18. No weapons allowed including but not limited to: toy, airsoft, bb or splatter guns.
19. All bags subject to search.
20. As a public, family-friendly facility, we ask all patrons respect the rights of others, follow the code of conduct, listen to the pool staff and refrain from using profane language.

Waterslide Rules

Failure to follow waterslide rules can lead to **severe** injury. Guests will receive only one warning to follow the rules. Failure to do so can result in loss of slide privileges or being removed from the facility.

1. To enjoy the slide, you must be at least 42" tall and able to swim to the side of the pool alone.
2. Ride the slide facing forward, feet first, the whole way down.
3. Do not wear goggles, lifejackets, aqua-socks, excessive jewelry or glasses/sunglasses on the slide.
4. Do not ride the slide holding children. Only one rider allowed at a time.
5. Do not catch riders at the bottom of the water slides.
6. Exit the splash pool immediately after sliding.

Diving Board Rules

Failure to follow diving board rules can lead to **severe** injury. Guests will receive only one warning to follow the rules. Failure to do so can result in loss of diving board privileges or being removed from the facility.

1. The weight limit on the diving board is 250lbs.
2. Do not catch swimmers off the diving board.
3. Do not wear goggles or glasses/sunglasses off the diving board.
4. Lifejackets off the diving board not allowed.
5. Horseplay on or around the diving board not permitted.
6. Do not use the diving board for any reason other than its intended purpose.

Return Ticket Policy

- If the facility must close for the day for any reason, patrons in attendance for 75 minutes or less prior to closure announcement with their daily fee transaction receipt will receive return tickets.
- Present your receipt to the cashier before leaving the facility.
- Return tickets will be issued only to patrons on the receipt and present at the time of the facility closure.
- Receive return tickets on the date of attendance. Return tickets will not be issued after the date/time of the aquatic facility closure.
- Monetary refunds will not be issued. Return tickets hold no monetary value.
- Return tickets valid through Labor Day of the current swim season.
- Return tickets allow one re-entry to either aquatic facility per person, per ticket.

Code of Conduct

To ensure safe and enjoyable programs and facilities for all residents, the Town of Normal Parks & Recreation Department developed the following code of conduct for those participating in programs and using facilities:

1. Show respect to all participants, staff, equipment and facilities.
2. Refrain from using offensive or profane language.
3. Refrain from aggressive behavior that could cause bodily harm.

Normal Parks & Recreation takes a positive approach to behavior. The Town reserves the right to dismiss individuals whose behavior or language is deemed inappropriate and/or endangers the safety of others or damage to property or equipment.